

## Transfer station operations and kerbside waste collection

### Transfer stations

Members of the community are able to attend transfer stations, provided they strictly adhere to physical distancing requirements. Our transfer stations remain open. You may use the transfer station if you believe your trip is essential.

Under the Victorian Government's public health directions, access to transfer stations to dispose of household waste from a general tidy up is not considered an essential activity.

Essential activity, however, may include:

- businesses that require access to a transfer station as part of running their business
- disposal of waste from properties that do not receive any kerbside waste collection services
- where stockpiling waste on your property may pose a safety hazard.

Stay home. Protect the health system. Save lives

Please consider if your visit to a transfer station can wait until circumstances change. Do not attend if you are unwell, and ensure you follow physical distancing rules.

### Kerbside waste collection

Kerbside waste collection is continuing as normal. The following advice is provided to residents about how to safely dispose of household waste during this time.

- If you take your bin to the kerb, make sure you wash your hands before and after you bring it back in.
- If you take a bin out on behalf of others make sure you wear gloves and dispose of them appropriately.

For those with coronavirus (covid-19), the following steps should be taken;

- Put all of your usual items in your bin which goes out for kerbside collection. Wash your hands afterwards.
- Put disposable items (tissues, cleaning cloths, masks and gloves) into a sealed plastic or paper bag.
- Put the bag in your general waste bin (not recycling or green waste) for kerbside collection.
- Put paper, cardboard and other recyclables that have been in contact with the above disposable items into your general waste bin as well.
- Wash your hands straight after handling disposable items or items that have been in contact with them.

To help waste collectors, please ensure the following:

- Compact rubbish, if possible, before putting it in your kerbside general waste bin.
- Don't compact waste that is already in the bin. It may become stuck and not empty properly.
- Don't overfill waste or recycling kerbside bins or put them where they may easily tip over or spill.

For information, updates and advice about the outbreak of the coronavirus disease (COVID-19), please visit:

[Department of Health and Human Services](#)

[Environment Protection Authority Victoria](#)